

ARCHANGELS Rare Disease and Caregiving Survey

Overview

This study was conducted by SSRS on its Opinion Panel Omnibus platform. The SSRS Opinion Panel Omnibus is a national, twice-per-month, probability-based survey. Data collection was conducted on two waves of the omnibus, from January 17 to January 21, 2025 and from February 7 to February 10, 2025, among a total sample of N = 2,012 respondents. The survey was conducted via web (n = 1,952) and telephone (n = 60) and administered in English (n = 2,012). More information about the SSRS Opinion Panel can be found at www.ssrs.com.

All SSRS Opinion Panel Omnibus data are weighted to represent the target population of U.S. adults ages 18 or older. The margin of error for total respondents is +/- 2.6 percentage points at the 95% confidence level. For results among the n = 728 caregivers, the margin of sampling error is +/- 4.3 percentage points. And for results among the n = 180 rare disease households, the margin of sampling error is +/- 8.9 percentage points.

Notes About Results

Because percentages are rounded, they may not total 100%. An asterisk (*) indicates less than 0.5%.

Data collection was conducted via web and telephone. Verbiage in this topline reflects web wording. Telephone wording may differ slightly due to interviewer-administered data collection.



EMP1. Currently, are you yourself employed full time, part time, or not at all?

(Not employed)

EMP2. Would you say you are....?

Total		Caregivers
62	Total employed	58
46	Full-time	41
16	Part-time	17
38	Total not employed	42
20	Retired	21
5	A homemaker	5
1	A student	2
3	Temporarily unemployed	4
7	Disabled/Unable to work	8
1	Other not employed	1
(2012)		(728)

CARE1. At any time in the past 12 months have you provided unpaid care or assistance to a friend or family member who needs assistance due to aging, a disability, or a chronic health-related issue?

By care or assistance, we are referring to providing help with activities (like bathing/dressing, grocery shopping, housekeeping, meal preparation, providing transportation to medical appointments, managing medications, help with bill-paying or managing their finances, arranging for outside services, etc.) for someone who needs assistance due to aging, a chronic condition, or other health issues.

Total	
36	Yes
64	No
*	DK/Ref
(2012)	



(Caregivers, n=728)

CARE2. We would like to understand more about your experiences providing this care. How much do you agree or disagree with each of the following statements? [ITEMS ASKED IN ORDER]

		Strongly	Agree	Neither agree nor	Disa	gree	Strongly	DK/	Total	Total Dis-
		Agree		disagree			Disagree	Ref	Agree	agree
a.	The situation with the person I provide care for can be unpredictable or unstable									
	Total Caregivers (n=728)	15	37	28	1	4	6	0	52	20
b.	I have had to cut down on my own expenses because I am helping pay for things									
	Total Caregivers	12	27	21	2	.5	14	0	39	39
C.	Our family has disagreements about people not doing enough to help									
	Total Caregivers	11	29	25	2	.3	11	*	40	35
d.	I feel underprepared for most situations I encounter as a caregiver									
	Total Caregivers	8	23	28	3	1	10	0	31	41
e.	I have someone I can turn to for support when things are difficult									
	Total Caregivers	22	48	16	1	0	4	0	70	14
f.	I am confident in my ability to navigate my relative/friend's health insurance benefits									
	Total Caregivers	12	35	26	1	9	7	0	48	26
g.	I am confident in my ability to handle most things that I have to do as a caregiver									
	Total Caregivers	20	54	18	6		1	0	75	7
h.	I don't have as much personal freedom as I would like									
	Total Caregivers	14	33	25	21	7		0	47	28



	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	DK/ Ref	Total Agree	Total Dis- agree
i. I am stressed out								
Total Caregivers	19	32	21	21	7	0	51	27
j. I know how to manage my friend/relative's financial situation								
Total Caregivers	13	33	31	18	5	0	46	23
k. I feel that I am doing a good thing being a caregiver								
Total Caregivers	30	54	15	1	*	0	83	1
I. I resent what I have to do as a caregiver								
Total Caregivers	2	10	23	37	28	0	12	65
m. My caregiving responsibilities have caused me to miss more work than normal								
Caregivers employed FT or PT (n=437)	5	19	17	41	19	0	23	59
n. My employer provides support to help me in my job as a caregiver								
Caregivers employed FT or PT (n=437)	8	24	33	19	16	0	32	35

(Caregivers, n=728)

Caregiver Intensity Score Summary Table

Total	Intensity Score
8	Clear
68	Yellow
24	Red
(n = 728)	



CARE3. Now thinking about your own healthcare, in the past 12 months, how many times, if any, have you...? **[ITEMS ASKED IN RANDOM ORDER]**

	Have not done this in the past 12 months	1-2 times	3-6 times	7 or more times	DK/ Ref	Total have done this in past 12 months
a. Seen a doctor or other health care						
provider, such as a specialist, in						
their office or health care clinic						
Total (n=2012)	22	40	29	10	0	78
Caregivers (n=728)	22	42	26	10	0	78
Rare Disease HH (n=180)	21	32	28	19	0	79
b. Seen a mental health professional or therapist in their office or health care clinic						
Total	80	10	6	4	*	20
Caregivers	79	12	5	3	0	21
Rare Disease HH	72	16	7	4	0	28
c. Seen a doctor or other health care provider, such as a specialist, online or via a telehealth appointment						
Total	54	31	11	4	*	46
Caregivers	50	33	12	4	0	50
Rare Disease HH	37	41	15	7	0	63
d. Seen a mental health professional or therapist online or via a telehealth appointment						
Total	81	9	5	4	0	19
Caregivers	78	11	6	4	0	22
Rare Disease HH	71	14	8	7	0	29
e. Used an Al tool such as ChatGPT or Gemini to learn about a health condition or treatment options						
Total	77	14	5	4	*	23
Caregivers	78	13	4	5	0	22
Rare Disease HH	62	24	7	7	0	38
f. Gone online to find other people who might have health concerns similar to yours						
Total	62	22	11	6	0	38
Caregivers	61	23	11	5	0	39
Rare Disease HH	50	24	18	9	0	50



(People who went online to find others with similar health concerns, n=770)

CARE4. Were you successful in finding people online with health concerns similar to yours?

Total		Caregivers	Rare Disease HH
83	Yes	80	80
17	No	20	20
0	Dk/Ref	0	0
(770)		(283)	(90)

CARE3f/CARE4 COMBO TABLE

Total		Caregivers	Rare Disease HH
38	Total looked online for someone with similar health	39	50
	concerns in past 12 months		
32	Successful	31	40
7	Not successful	8	11
62	Total did not look online for someone with similar health	61	50
	concerns		
0	Dk/Ref	0	0
(2012)		(728)	(180)

CARE5. Have you, or has anyone in your household, ever been told by a doctor or other health professional that you (or they) have a rare disease? A rare disease is one that affects fewer than 200,000 people in the U.S..

Total		Caregivers
8	Yes	13
92	No	87
*	Dk/Ref	0
(2012)		(728)

(No one in HH diagnosed with rare disease, n=1832)

CARE6. Are you, or is anyone in your household, currently experiencing an illness that doctors or other health care professionals have not been able to diagnose?

Total		Caregivers
8	Yes	10
92	No	90
0	Dk/Ref	0
(1832)		(728)

CARE5/CARE6 COMBO TABLE

Total		Caregivers
15	Total rare disease or undiagnosed HH	22
85	Total not rare disease or undiagnosed HH	78
(2012)		(728)